



Costa Mesa Fire & Rescue

— 2020 —

Annual Report



COSTA MESA

Place





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A MESSAGE FROM THE FIRE CHIEF...



2020 was an unprecedented year for Costa Mesa Fire & Rescue (CMFR) and the entire world around us! In early February, COVID-19 started to make its expanding presence known, which soon turned into a Pandemic of extraordinary proportion. Around the world, schools, restaurants and non-essential businesses began closing their doors. Everyone felt the challenging impacts, which included the City of Costa Mesa's Local Emergency Declaration and CMFR played a key role from Day One!

During a time when COVID-19 was just starting to become national news, I am honored and proud to say CMFR and the City of Costa Mesa were well-prepared prior to the Pandemic growing to the national level and beyond. From the onset, CMFR's professionals were on the front lines and working at the tip of the spear to ensure all precautionary measures were in place for the department and the entire City, while also continuing to provide the highest quality of fire, rescue and emergency services to the community.

I am so grateful for the unwavering efforts and commitment of our professional men and women who rose to the occasion during the Pandemic, but who also give their all and make ultimate sacrifices everyday. I am also thankful for the exceptional support and leadership shown by our City Manager Lori Ann Farrell Harrison, our City Council, and our collective City Team during one of the most challenging times in our history.

CMFR is pleased to launch our 2020 Annual Report and provide a glance into what the department has accomplished.

Reflecting on the year past, here are just a few highlighted accomplishments:

1. CMFR has played a key role engaging in all related areas related to COVID management at the local, regional, state and federal level, including, but not limited to:

- CMFR worked closely with our City leadership team, our City Council and other regional and state partners to ensure that the Federal, State, and Regional agencies established a clear plan and included Costa Mesa in the Fairview Development Center planning process.
- CMFR's COVID Continuity of Operations Plan was developed and implemented, which included key elements to ensure uninterrupted emergency operations. This included an aggressive pro-active approach from day one, including, but not limited to: daily monitoring and modification of staffing, resources, deployment and operations to continue to facilitate the Mission.
- CMFR provided COVID Leadership Command and Control, Response and Support – Key elements included CMFR taking the lead and/or collaborative lead in a number of areas. This included at the executive level, operationally, through resource management and safety procedures. Additional elements included response and support through Web EOC, PPE resource management, information collection and dissemination, city site assessments, skilled nursing and residential care facilities connection support (which included over 70 plus care facilities being touched within Costa Mesa).

A MESSAGE FROM THE FIRE CHIEF CONTINUED...

- COVID Safety Policy, Procedure and action plan - Key elements of COVID identification, action plan for testing (contract with offsite facility), return to work flow path established along with daily tracking and monitoring of infected employees. Supplies acquired – PPE, Conex Box, cleaning supplies and procedures.
- CMFR Leadership and partnerships within the Orange County Fire Services to establish and operate the First COVID Vaccination (Fire) POD at Central Net Regional Training Facility in Huntington Beach and subsequently to provide the primary site management leadership for the County's Super POD's.
- CMFR Leadership and partnership with our regional and state fire service partners to help develop planning and logistics frameworks for use at the county and state level.
- CMFR safely and thoughtfully continued all operations with a commitment to in-person customer service throughout all of our divisions - administrative, community risk reduction and Fire & Rescue operations; we continued to have on-site staff available throughout the entirety of the pandemic, without pause in any area.

2. CMFR Fire & Rescue Operations and Community Risk Reduction continued strong:

- CMFR responded to nearly 12,000 emergency incidents in 2020.
- CMFR resources responded on over 20 significant statewide related wildland fire incidents, including over 160 total cumulative days for those deployments in what is a historic year for wildfires.
- CMFR resources included working exceptionally hard through one of the most challenging years in our history. This included significant cuts to our personnel, which was undertaken as part of the collective solution in actively and effectively addressing the economic devastation the city and the community faced.
- Completed the two-year CAD-to-CAD next generation Communication Center upgrades for regional interoperability of resource ordering and management.
- Successfully conducted a firefighter academy, a firefighter testing and a hiring selection process of new recruits.
- The acquisition and formal assignment of a second CalOES Fire Engine (Type III – Wildland Engine); received in December and to be placed into service in 2021.
- An evolution and enhancement to our social media, public information, and community education outreach efforts.
- Implemented virtual inspection program to complete building construction and Measure X permit inspections with limited staff and business exposure.
- Met goal of 100% mandated (SB 1205; i.e., compliance reporting) inspection compliance.
- Completed 6843 Unique Community Outreach Engagement Contacts with COVID precautions.
- First Orange County city to deliver CERT basic training utilizing the new curriculum.
- CRR and CERT volunteer support for Senior Center meals on wheels' program.

3. Active leadership engagement, professional development and succession planning throughout all roles and ranks of CMFR in local, regional and statewide areas of public safety and public service.

4. Fiscal Sustainability - Second full year of our two Successful Cost Recovery Programs:

- Ambulance Transportation Program – continue to meet or exceed \$3 million projections in cost recovery revenue.
- Our Community Risk Reduction Cost Recovery Programs – more than double our cost recovery efforts from the inception of the new and/or expanded programs.

A MESSAGE FROM THE FIRE CHIEF CONTINUED...

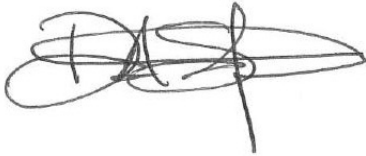
5. An unwavering and strengthened commitment to improve firefighter and fire service health & safety for all of our professional men and women who serve:

- Firefighter Wellness Program
- Behavioral and Mental Health Programs - including our PEER Support Team and Chaplain Programs
- Cancer Prevention Efforts

During a time of uncharted territory and for many, a time of uncertainty, CMFR remained on the front lines, strong and unified 24/7/365! We remained a highly valued resource and partner for not only our city team, but for the community and those closest to us. We remained as active ambassadors of engaged, thoughtful and calming perspective for everyone within our reach and shined as a bright light working together and helping others in an absolutely incredible moment in time – and we met the moment strong!

In closing, and on behalf of the Costa Mesa Fire & Rescue Department and our entire Costa Mesa Fire Family, I want to again acknowledge our appreciation of our City Council and City Leadership Team led by City Manager Lori Ann Farrell Harrison. Additionally, I want to thank our community and all of our partners for the valued support we continue to receive. Its remains our greatest honor and privilege to serve with passion, professionalism and pride 24/7/365.

We are Costa Mesa Strong and we look forward to a bright 2021 ahead!

A handwritten signature in black ink, appearing to read 'DAS', with a stylized, elongated horizontal stroke extending to the right.

**Daniel A. Stefano, Fire Chief
Costa Mesa Fire & Rescue**

2020

KEY ACCOMPLISHMENTS

- Played an extraordinary key role in the citywide leadership in all areas related to managing the pandemic from the onset, including setting a collaborative tone and strong mantra of “Crushing COVID.” This role was evident from the early Fairview Development Center engagement, through the management of our expanded emergency medical services, and to our administrative efforts to navigate local, regional and statewide efforts. Additionally, through our community engagement and outreach efforts and through our leadership in a range of areas of the citywide emergency management.
- Successfully completed the final year of the 2015-2020 Strategic Plan, with many notable accomplishments.
- CMFR leadership continued to participate in key regional and statewide fire service leadership roles.
- Community engagement and service to the community at the highest level with emphasis of serving with Respect, Integrity and Compassion.
- Applied for and received a new Cal OES Type 3 Fire Engine (1312), as part of a regional Strike Team and statewide mutual aid resource.
- Total number of emergency incidents responded to in 2020 is 11,769.
- Social media – Facebook audience increased by 8% and Instagram followers increased by 21%.
- Compiled and published CMFR’s 2019 Annual Report.



MISSION STATEMENT

Costa Mesa Fire and Rescue is an all risk department committed to protecting the community from all emergencies and disasters through innovative leadership, service and excellence.

5 Year Strategic Plan

Completed strategies summarized...

2015/16

- Created Training Officer/EMS position
- Filled Community Risk Reduction positions
- Analyzed the EMS transportation options
- Established a Code Enforcement Officer position

2016/17

- Established a CMFR fire service Peer Support Team
- Presented a fire based EMS Ambulance Transportation program (not approved by a 3-2 vote)
- Initiated an expanded/new Community Risk Reduction cost recovery program

2017/18

- Established a part time EMS Coordinator position
- Established Assistant Fire Marshal position (AFM) (upgraded from Fire Protection Analyst)
- Presented a new variation of a fire based EMS Ambulance Transportation program for a second time (approved by a 5-0 vote)
- The addition of two new Pierce Fire Engines to the department's fleet
- Upgraded/made enhancements to fire station training grounds
- Worked closely with City Council and City Manager to keep Fire Station no. 6 open and reinstate six previously defunded firefighter positions

2018/19

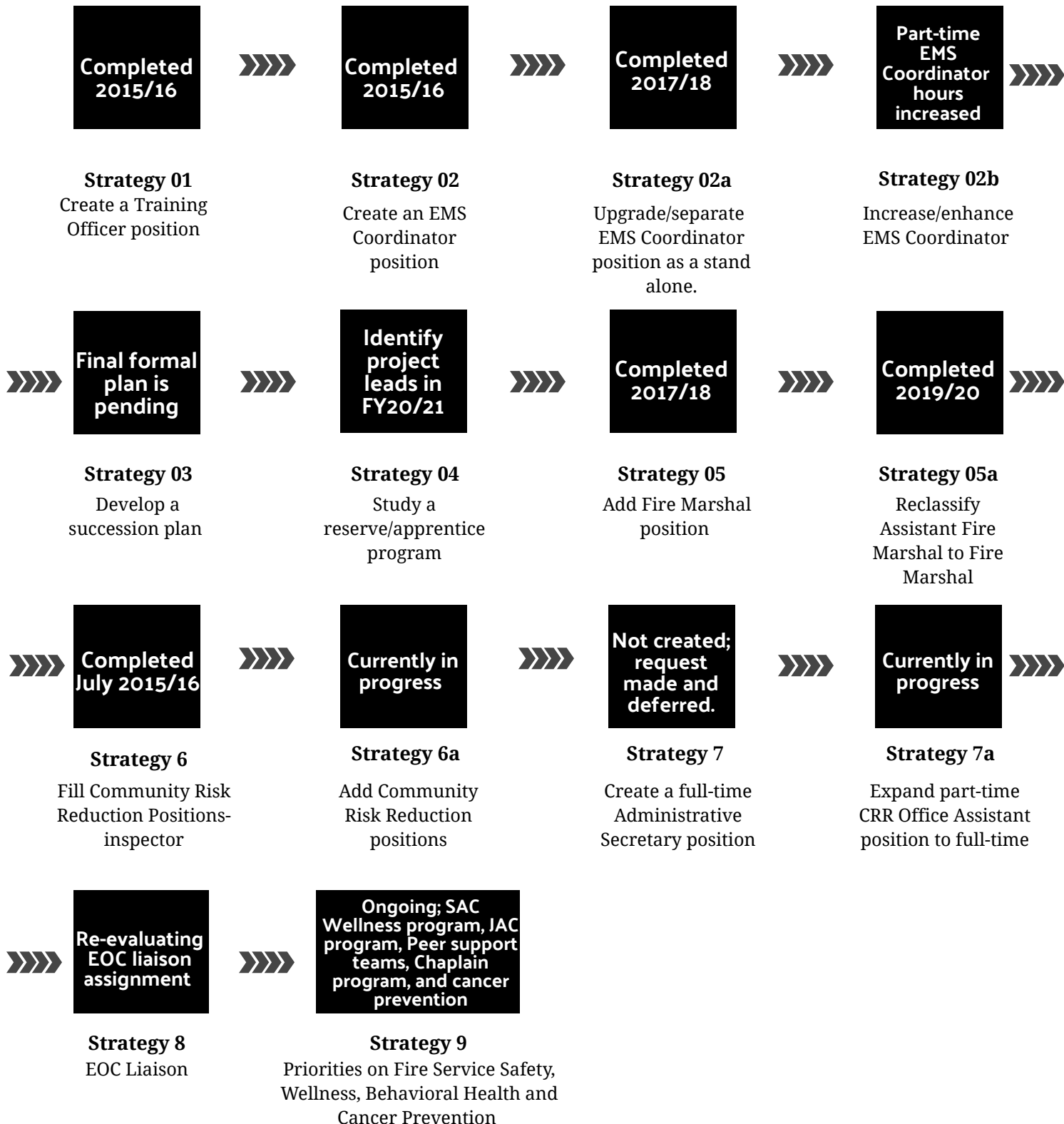
- Upgraded radios department wide
- Installed CMFRs diesel exhaust extraction (Plymovent) systems in all fire stations (firefighter cancer prevention strategies)
- Established CMFRs Chaplain Program
- Implemented a modernized fire station emergency alerting system
- Implemented the City's Ambulance Transportation Program
- Completed the new Fire Station no. 1 rebuild

2019/20

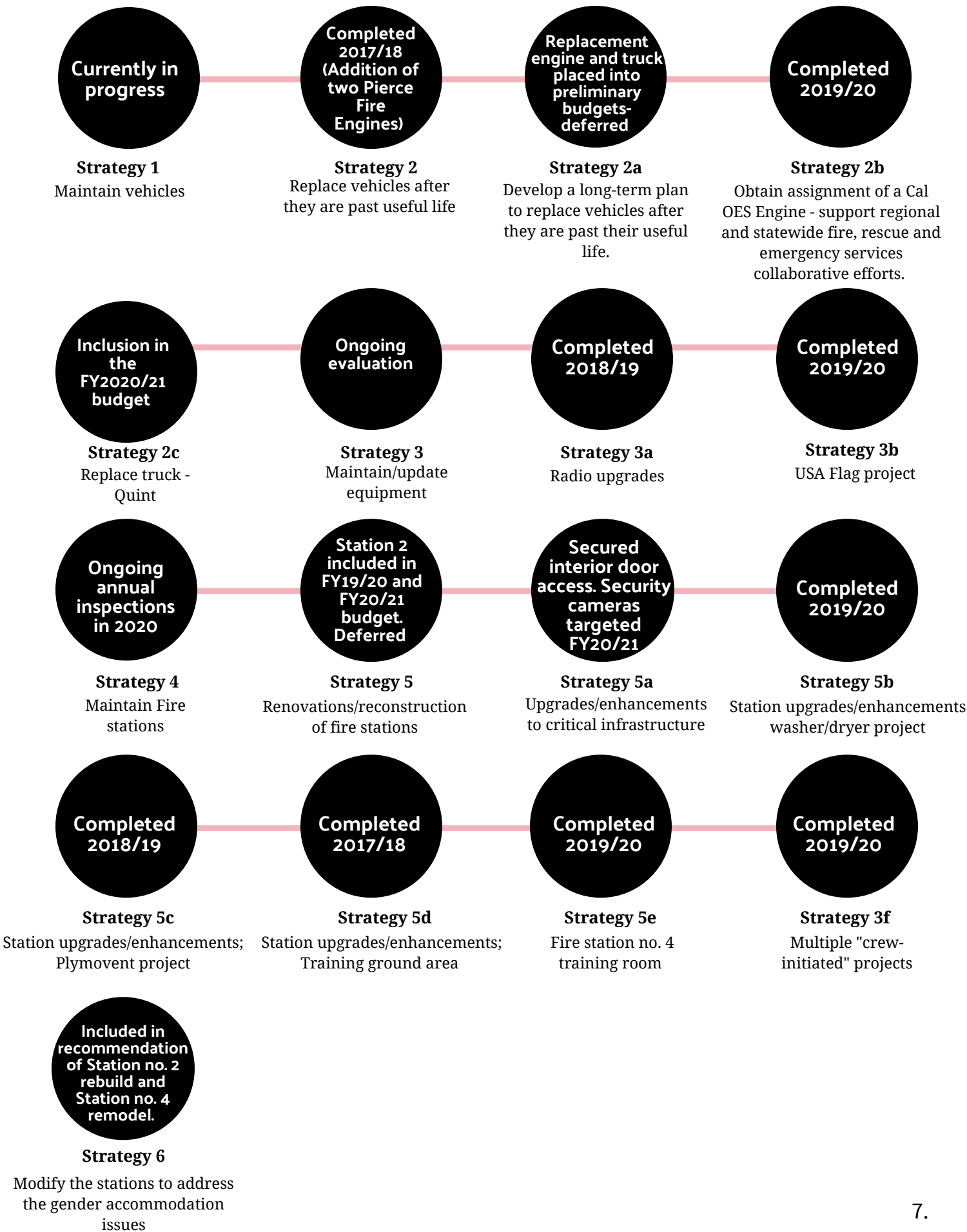
- Established a Fire Marshal position (upgraded from AFM)
- Obtained assignment of Cal OES Type 1 Engine to support regional and statewide fire, rescue and emergency services mutual aid system
- Completed department wide USA flag (on all fire apparatus) project
- Completed the fire station washer/dryer project for all fire stations
- Completed Fire Station no. 4 Training room remodel
- Completion of multiple "crew initiated" fire station enhancement projects
- Evaluated new options for data analytic software - agreement signed with Fire Stats and the initial phase is underway
- Added a third new Pierce Fire Engine to the departments fleet

5-YEAR STRATEGIC PLAN UPDATE (IN DETAIL)

Goal 1: Seeks to have well-trained and certified individuals to carry out its mission and all responsibilities.



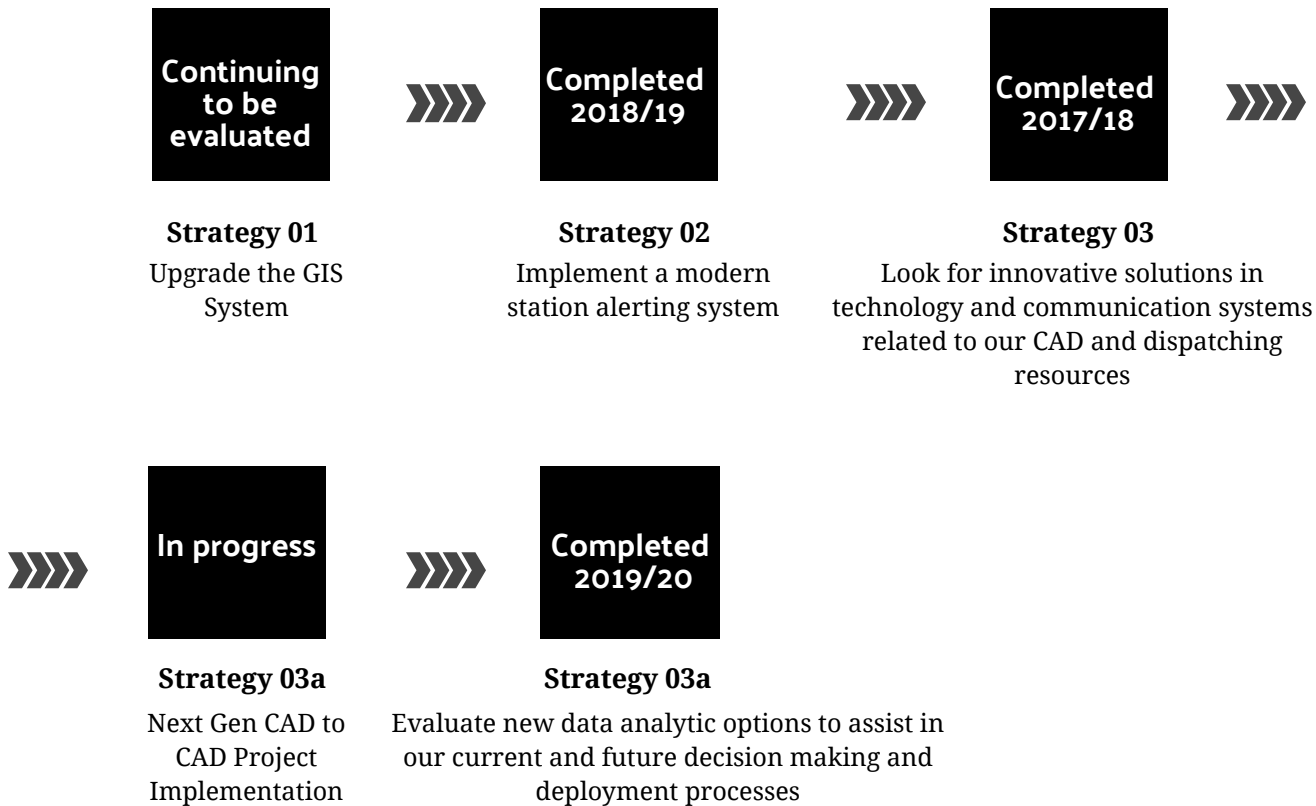
Goal 2: Seeks to have a well-maintained facilities and equipment that enables personnel to perform their jobs safely and efficiently.



Goal 3: Seeks for optimum deployment model where service is provided in the most efficient and effective manner while maintaining the highest level of customer service.



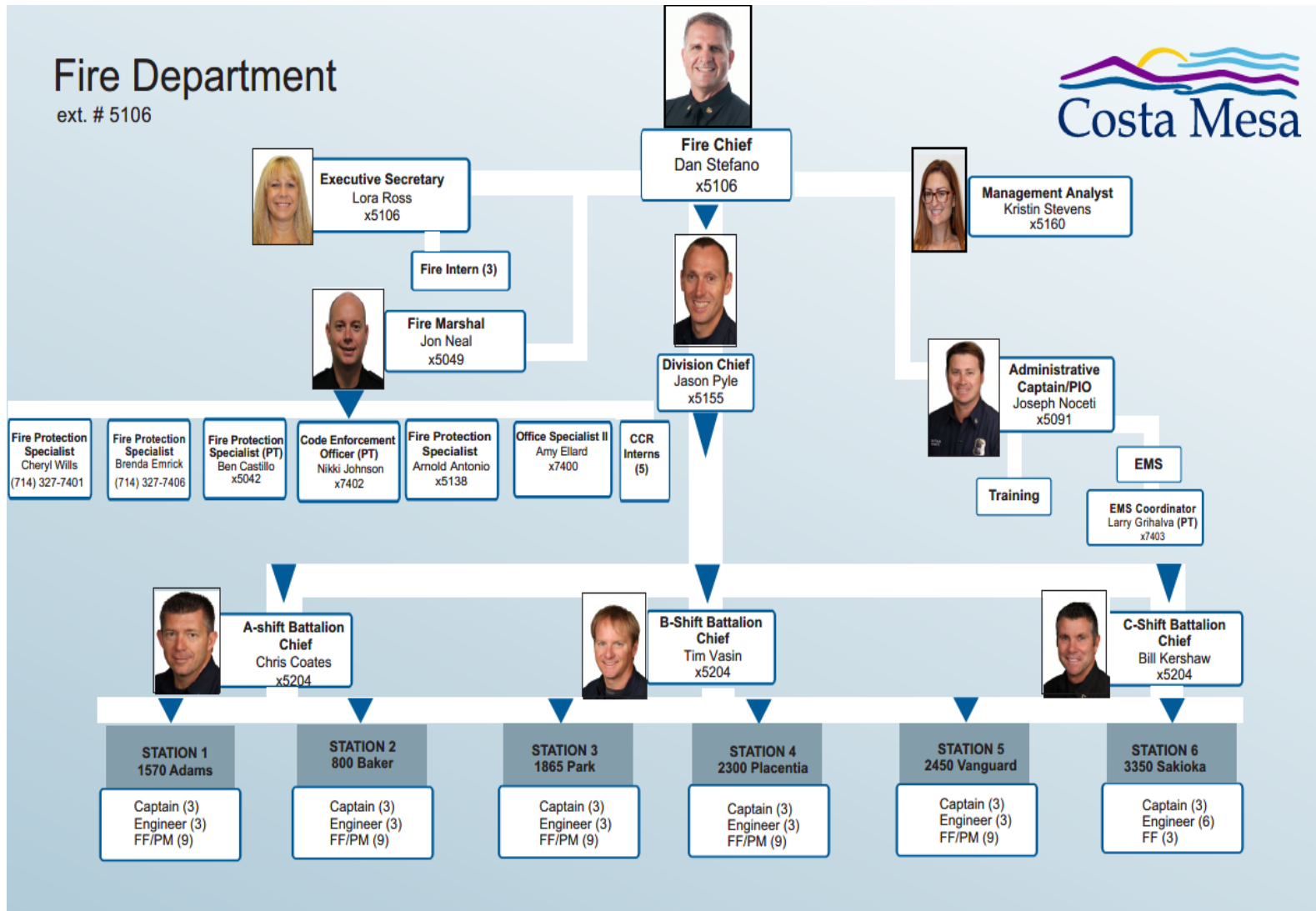
Goal 4: Seeks to have technology and communication systems that allow the department to perform at optimum levels.



DEPARTMENT ORGANIZATION CHART

Fire Department

ext. # 5106



The Operations Division provides response services and staffs six fire stations 24 hours a day, seven days a week, 365 days a year. The Community Risk Reduction provides life and fire safety planning, inspection, preparedness and overall community fire prevention.

The department is budgeted for 90 full-time staff members; 84 sworn positions and six non-sworn positions. Part-time staffing consists of 5.0 full-time equivalents to serve within the following three divisions: Fire Administration, Fire/Rescue/Emergency Medical Services and Community Risk Reduction. In 2020 CMF&R responded to a total of 11,769 calls.

The department's FY 20-21 adopted budget is \$27,747,083 operating out of the administration offices located in City Hall and the departments six fire stations.

COSTA MESA FIRE STATIONS

FIRE STATION 1
1570 Adams Avenue

FIRE STATION 2
800 Baker Street

FIRE STATION 3
1865 Park Avenue

FIRE STATION 4
2300 Placentia Avenue

FIRE STATION 5
2450 Vanguard Way

FIRE STATION 6
3350 Sakioka Drive

DEPARTMENT AT A GLANCE...

FIRE ADMINISTRATION

Under the direction of the Fire Chief, the Administration Division is responsible for the delivery of all staff and support services, working towards the most effective and efficient operations of the department. Among these services the division provides direction for strategic, operational and emergency planning; establishes department policies and procedures; coordinates internal functions of all divisions, programs and external functions with other City departments and community organizations; develops and manages the budget; coordinates ordering and purchasing; manages the department's human resources; manages the department's records and reports and performs additional functions and duties as needed by the City Manager.



Lora Ross
Executive Secretary



Kristin Stevens
Management Analyst



OPERATIONS DIVISION



Jason Pyle
Division Chief



Bill Kershaw
"A" Shift
Battalion Chief



Chris Coates
"B" Shift
Battalion Chief



Tim Vasin
"C" Shift
Battalion Chief

FIRE/ RESCUE OPERATIONS:

The Operations Division manages Fire, Rescue and Emergency Medical Services and maintains constant readiness to answer calls for assistance from the citizens and visitors of the community. The Division is also tasked with rapid response to life, health, fire, rescue, and environmental emergencies, as well as the protection of property, fire cause and origin determination and life safety inspections and education. In addition, the fire companies are involved in comprehensive building and fire protection systems inspections, including the high-rise buildings in the South Coast Metro area and South Coast Plaza.



EMERGENCY MEDICAL SERVICES:

Pre-hospital advanced life support (ALS) is provided by a combination of Paramedic Engine Companies and Paramedic Rescue Ambulances. Under the direct supervision and in conjunction of the Operations Division Chief, the Emergency Medical Services Division manages, supervises and provides the functions required to support these services including; emergency planning, communications, training and education, equipment maintenance and repair, supplies, records and quality control.



Larry Grihalva
EMS Coordinator



Under the supervision of the Fire Chief, the Training Division is responsible for ensuring that the Fire & Rescue Department meets and/or exceeds training requirements set forth by Insurance Services Office, NFPA, OSHA and CCR's. In addition to planning, coordinating and facilitating new firefighter recruitment's, the training division plans and organizes promotional training opportunities and testing with other City departments; provides oversight and guidance to several areas of the professional development budget; manages training records; provides oversight in community engagement, including social media and functions as the Public Information Officer; represents the department on countywide fire/rescue/training committees and performs additional duties as needed by the Fire Chief.



Joseph Noceti
Administrative Captain/
Training Officer/PIO





Jon Neal
Fire Marshal

COMMUNITY RISK REDUCTION

FIRE PREVENTION, PLANNING AND CODE ENFORCEMENT:

The Community Risk Reduction Division develops and enforces local fire, life safety, property, and environmental protection standards; enforces State adopted fire and life safety codes; reviews building construction plans; conducts building construction and business inspections; investigates citizen complaints; serves on city-wide committees related to development review, group homes, homeless outreach and Measure X; provides training to department personnel in regard to fire and life safety codes; assists professional trades with technical fire code requirements and department community education efforts. Develops, provides and coordinates community preparedness activities including, volunteer, outreach, education, training and response programs including; Business Preparedness Academies and Community Emergency Response Team Academies and embracing an overall strategy of community risk reduction.

Community risk reduction and fire prevention strategies are a critical component from the development of new projects and all the way through the life building. During the entitlement and pre-construction phases of new building and tenant improvement projects, the CRR team applies the California Fire Code (CFC) and locally adopted amendments to building and fire system plan review to ensure conformance to state and international standards. Once plans are reviewed and approved, and building permits are issued, Fire Protection Specialists perform highly technical inspections and acceptance tests of fire protection systems and building construction for Fire & Life Safety compliance. After the certificate of occupancy is issued for a new building or tenant improvement, Annual Operational Fire Permits are issued based on the hazard of the use, and Company Inspections are conducted to complete emergency response pre-planning operations and verify ongoing compliance with the CFC.



COMMUNITY RISK REDUCTION

COMMUNITY EDUCATION:

The Fire Protection Specialist is responsible for public education and community outreach efforts through the coordination of community preparedness activities including, volunteers, outreach, education, training and response programs; embracing an overall strategy of community risk reduction.

Through strong relationships with all stakeholders, community partners and the support of the entire CMFR department, the Fire Protection Specialist maintains and provides the highest level of fire safety and prevention information to the community.



Brenda Emrick
Fire Protection Specialist



SPARK OF LOVE

ORANGE COUNTY TOY COLLABORATIVE



In collaboration with Orange County Fire Chief's, ABC7 and the Costa Mesa Firefighter's Association, CMFR transitioned away from the county toy collection/distribution program and launched the inaugural Orange County Toy Collaborative.

In 2019, the department initiated a partnership with the Costa Mesa Firefighter's Association to collect and distribute toys to nine non-profits, a youth foster care organization and two city youth programs. The department collected and distributed 3,078 toys in 2019. A total of 18 local businesses collected toys for the department.

CERT and Fire Corps volunteers assisted with collection and separation of the toys giving 50 plus hours in assistance. Fire Association Families collaborated on equipment, toys, and furniture for a foster youth organization in the city and helped multiple families with holiday food and gifts.

COMMUNITY PROGRAMS AND VOLUNTEERS

CERT, FIRE EXPLORER POST NO. 400, FIRE CORPS, CITIZENS FIRE ACADEMY, BUSINESS PREPAREDNESS ACADEMY AND CRR INTERNS

CMFR recognizes the powerful impact our volunteers have on our department and on our lives. All year-long we are dedicated to honoring all of the volunteers in our communities, as well as encouraging volunteerism throughout the community.

We appreciate and have the highest regards for our volunteers and we are incredibly grateful for their selfless contributions throughout the community year-round.

Our volunteers play an extraordinary and highly valued role for the community. They are integrated into a range of areas supporting our delivery of services throughout many of our city-wide programs. These efforts are inclusive of our nationally recognized Community Emergency Response Team (CERT) led by Brenda Emrick, in addition to our Fire Explorer Post #400 Program which was started and led by Fire Captain Rob Gagne for many years, and is now led by Captains Steve Cathey and Eliasar Maldonado. Other areas where our volunteer efforts shine include our Teen CERT programs, Fire Corps, Citizens Fire Academy, Business Preparedness Academy and our outstanding Community Risk Reduction volunteer interns.

CMFR is proud to work together with all of our volunteers and community stakeholders who we partner with to set an extremely high bar throughout the region and the state.

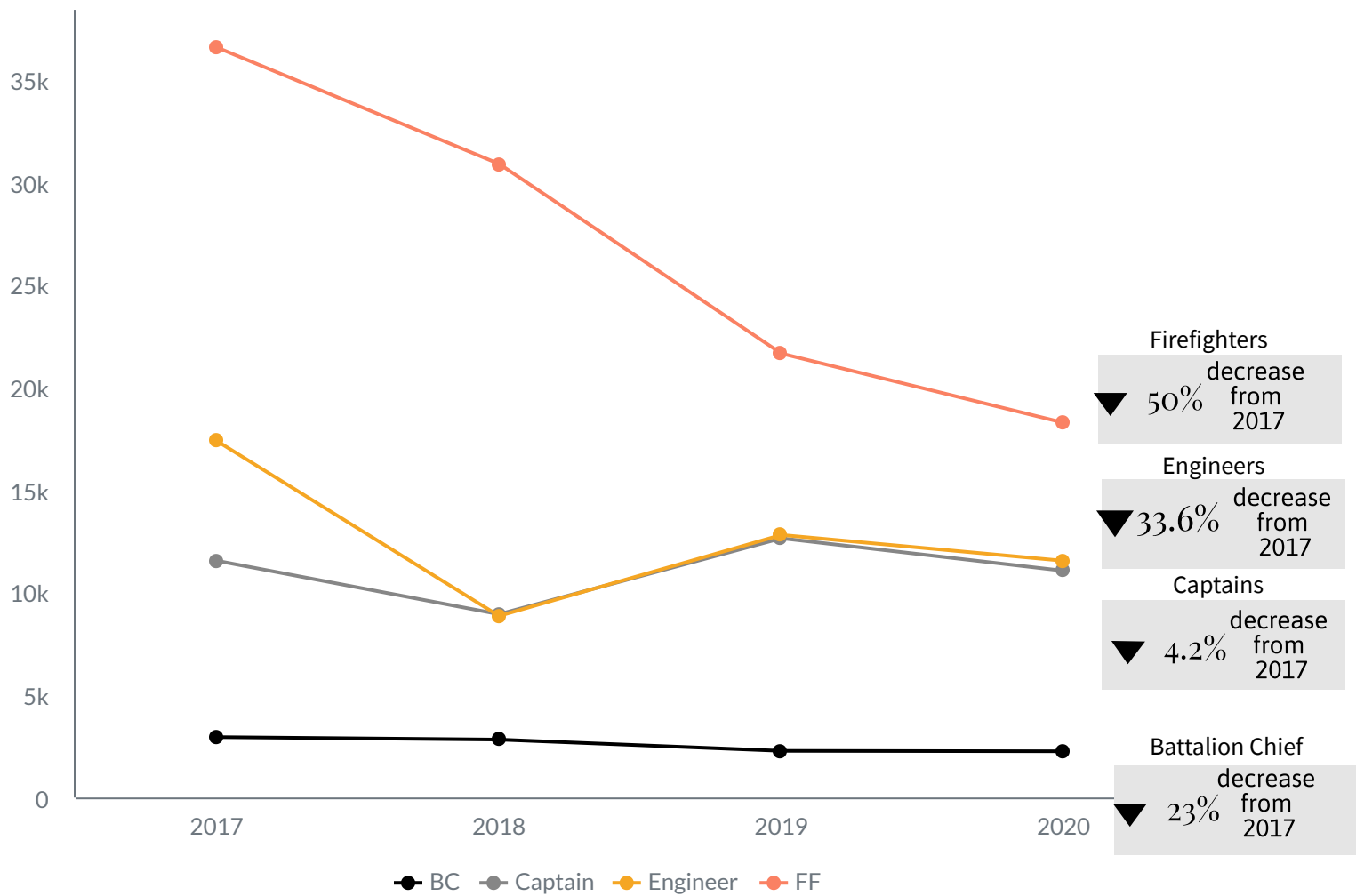
Annually, volunteers assist with community training, special events, dissemination of safety messages and outreach efforts. CMFR are especially proud of their volunteer program that connects youth and adults to career exploration and service.

Most notably, during a time of uncertainty and the unparalleled events of the COVID pandemic, CMFR volunteers stepped up and assisted in delivering meal packages to homebound seniors and assisted the Costa Mesa Senior Center to deliver meals and hope to the senior community.



OVERTIME HOURS

FOUR- YEAR COMPARISON



| | 2017 | 2018 | 2019 | 2020 |
|--------------|--------|--------|--------|--------|
| BC's | 2,946 | 2,825 | 2,275 | 2,255 |
| CAPTAINS | 11,548 | 8,939 | 12,641 | 11,057 |
| ENGINEERS | 17,391 | 8,856 | 12,805 | 11,544 |
| FIREFIGHTERS | 36,583 | 30,903 | 21,653 | 18,277 |

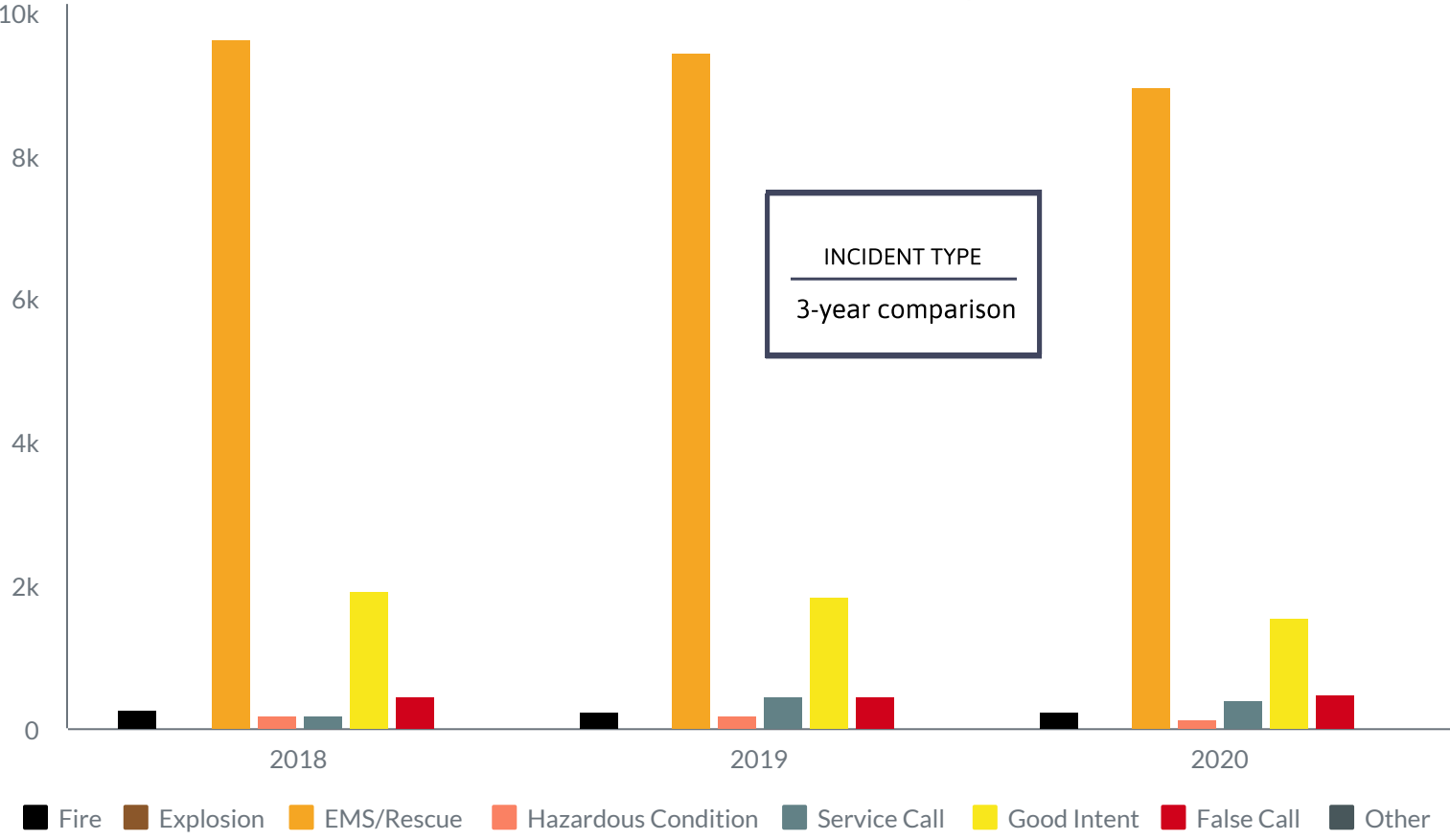
*Note: For cost specifics related to overtime hours, you may reference the City's FY20/21 budget

FIRE/ RESCUE/
EMERGENCY MEDICAL SERVICES

2020 INCIDENT STATISTICS

| CATEGORY | 2018 | 2019 | 2020 |
|---------------------|--------|--------|--------|
| Fires | 261 | 245 | 246 |
| Rupture/ Explosions | 10 | 3 | 4 |
| EMS/Rescue | 9,639 | 9,454 | 8,960 |
| Hazardous Condition | 195 | 189 | 147 |
| Service Call | 195 | 461 | 398 |
| Good Intent | 1,918 | 1,839 | 1,542 |
| False Call | 447 | 477 | 469 |
| Other | 7 | 5 | 3 |
| Total | 12,672 | 12,673 | 11,769 |

decrease
7.13
from
2019





AMBULANCE TRANSPORTATION PROGRAM

With 2.5 years since the the City of Costa Mesa's Ambulance Transportation programs inception, CMFR continues to work closely and diligently to ensure the program runs smoothly and that the department provides the excellent service the community anticipates and deserves.

September 1, 2018 Costa Mesa Fire & Rescue implemented the City's own Ambulance Transportation program, beginning a very vital and valued private/public partnership.

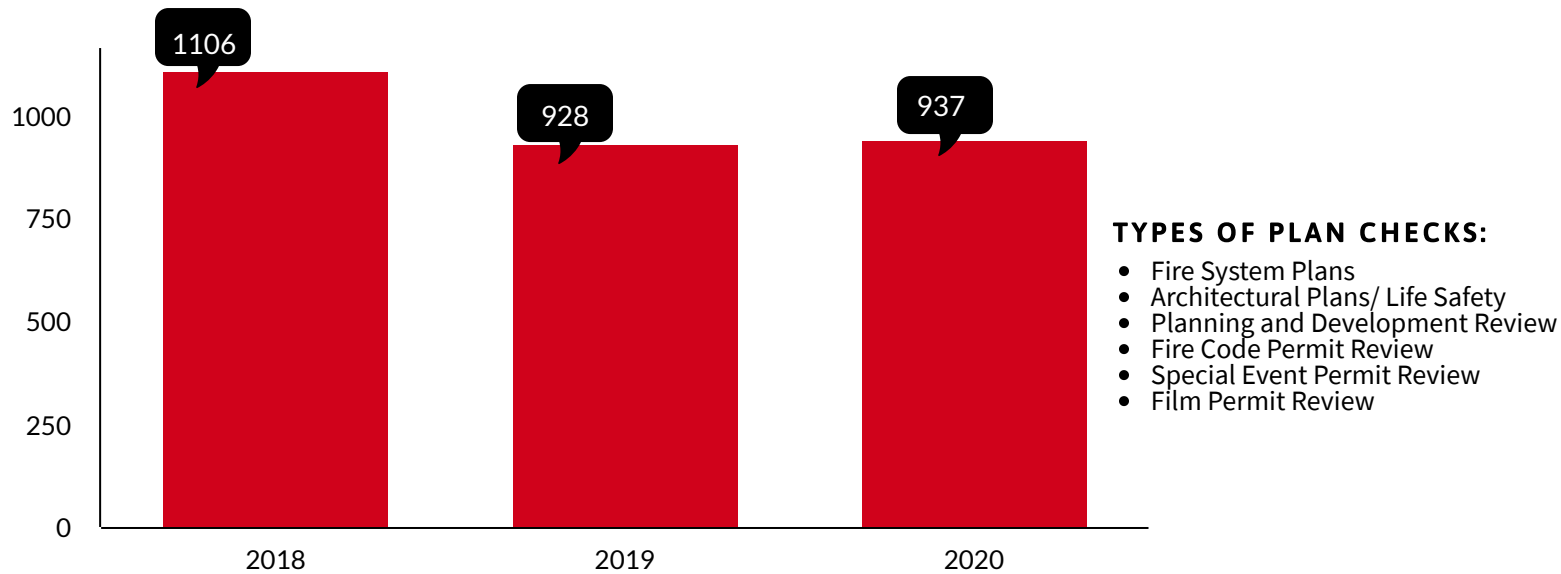
During the onset of COVID-19, CMFR saw a notable drop in call volume, most significantly in the number of transports. However, from January 1, 2020 through December 31, 2020 CMFR's Ambulance Transportation programs year-to-date total was \$3.8 million.

The year-to-date for the Ambulance Transportation program from its inception in September of 2018 through December 31, 2020 totals \$8.8 million.



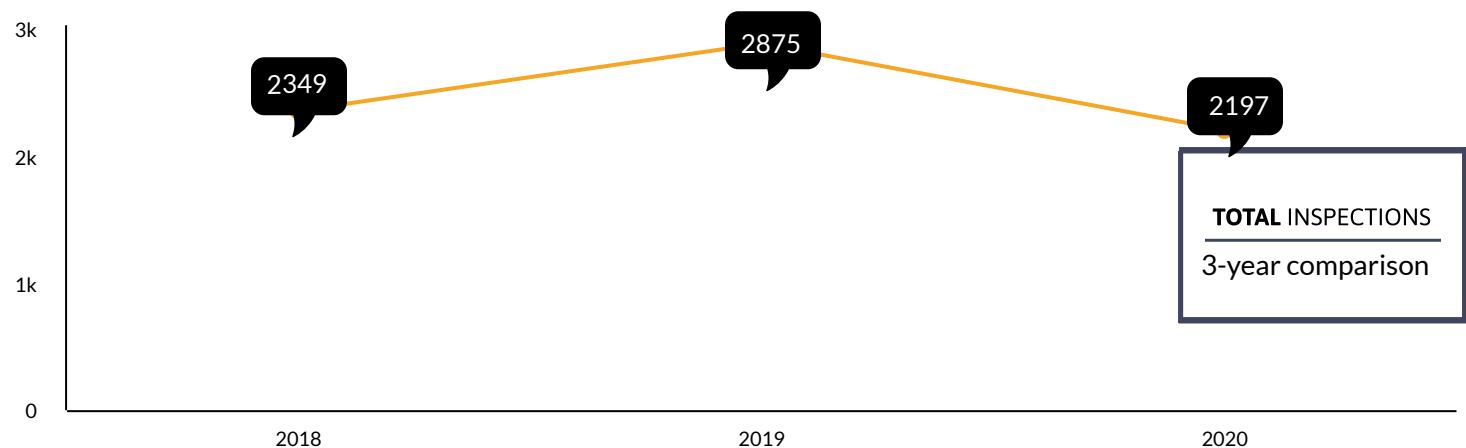
COMMUNITY RISK REDUCTION

TOTAL PLAN CHECK REVIEWS:
THREE YEAR COMPARISON



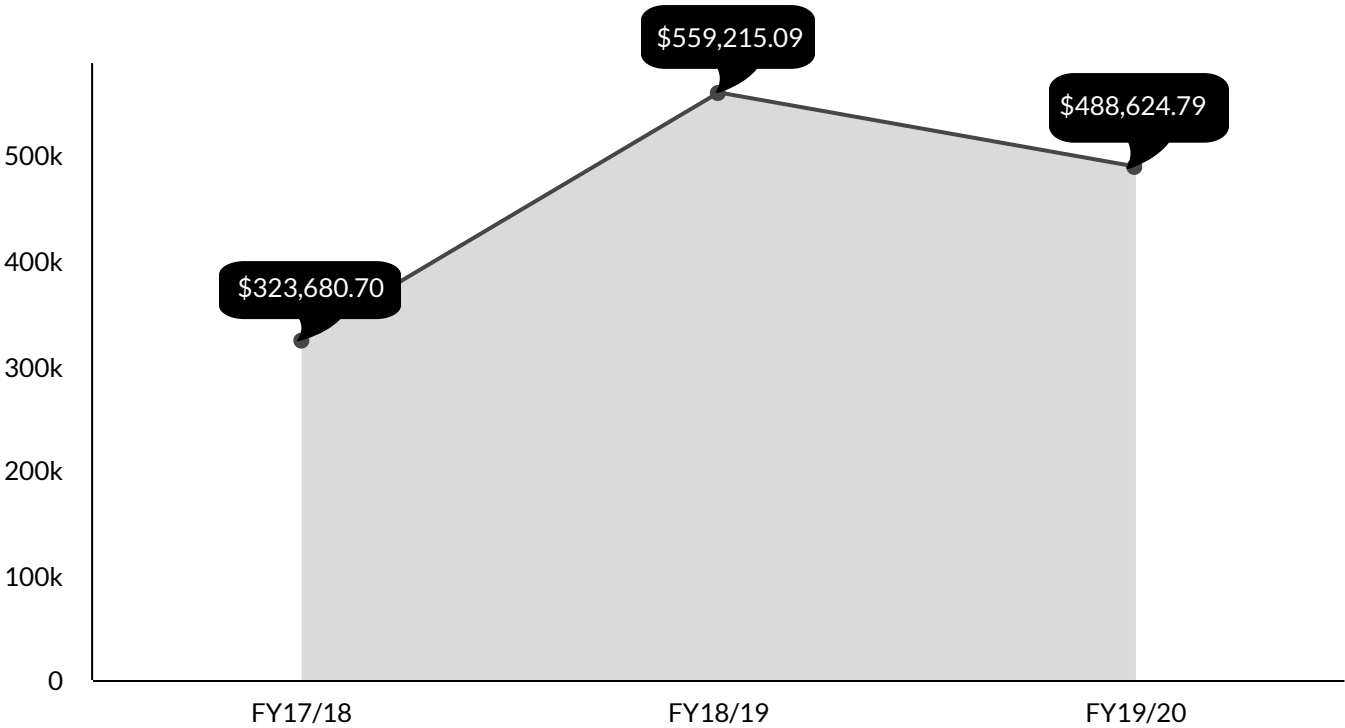
CONSTRUCTION INSPECTIONS BY CATEGORIES

| Fire System Permit | 2018 | 2019 | 2020 |
|--------------------|------|------|------|
| Sprinkler | 350 | 486 | 368 |
| Alarm | 127 | 135 | 164 |
| Hood | 30 | 27 | 22 |
| Underground | 16 | 16 | 12 |
| Fire Pump | 4 | 0 | 1 |
| Clean Agent | 4 | 3 | 0 |
| | | | |
| Total | 531 | 667 | 567 |



COMMUNITY RISK REDUCTION REVENUE

THREE YEAR COMPARISON



*NOTE: Cost recovery revenues are presented with a fiscal year representation for continuity with financial data per the Finance Department. Statistical information is captured calendar year.

COST RECOVERY AND REVENUE CAPTURED

| Receipts Reports | FY17/18 | FY18/19 | FY19/20 |
|----------------------------------|--------------|--------------|--------------|
| Fire Plan Review & Inspections | \$6,021.00 | \$51,291.83 | \$59,005.08 |
| Building Permits | | | |
| Fire System Plan Review | \$96,336.50 | \$122,892.46 | \$109,317.45 |
| 2040 CRR Fire System Inspections | \$126,478.20 | \$177,975.80 | \$154,216.66 |
| New Annual or Event Permit | \$13,610.00 | \$21,190.00 | \$16,190.00 |
| Annual Permit Renewal | \$37,885.00 | \$58,565.00 | \$63,980.00 |
| Company Inspections | \$43,350.00 | \$127,300.00 | \$85,915.00 |
| | | | |
| Total | \$323,680.70 | \$559,215.09 | \$488,624.79 |

COMMUNITY OUTREACH HIGHLIGHTS:
THREE YEAR COMPARISON

| | 2018 | 2019 | 2020 |
|-----------------------------------|--------|--------|-------|
| Hands on only CPR (participants) | 1,000 | 972 | 40 |
| Station tours (participants) | 1,041 | 1,247 | 2345 |
| Special events | 27 | 31 | 6 |
| Volunteer hours – CERT/Fire Corps | 9,912 | 10,003 | 5391 |
| Presentations (participants) | 20,187 | 24,317 | 6,843 |

*Note: The number for station tours is inclusive of participants of station tours/ engine visits, i.e. schools/businesses.



COMMUNITY ENGAGEMENT



- Citizen's Fire Academy
- Business Preparedness Academy
- Speakers Bureau
- Community Emergency Response Team (C.E.R.T)
- Fire Corps volunteers
- Fire Explorer program
- Fire Intern volunteers

Promotion and Badge Pinning Ceremony

Due to COVID, CMFR's annual community badge pinning and formal swearing in ceremony was altered to accommodate the City's closed facilities and to ensure thoughtful health and safety remained a priority.

In lieu of CMFR's late spring traditional annual public event that is open to the community, inclusive of larger groups of family, CMFR hosted a significantly modified outdoor/drive-thru ceremony at Station 4.

Immediate family members were able to be a part of the special moment as their loved ones were officially recognized and promoted.



Jon Neal
Fire Marshal



Mike Ruhl
Captain



Ken McCart
Engineer



Omar Amaya
Firefighter/Paramedic



Mitch Diamond
Firefighter



Spencer Hibbard
Firefighter



David Herrera-Martinez
Firefighter



Brandon Medeck
Firefighter/Paramedic



Jimmy Grovom
Firefighter



Zachary Finkelstein
Firefighter

Fire Family Member of the
Month

Award



JANUARY
Paul Kim



FEBRUARY
Kristin Stevens



MARCH
Maurilio Torres



APRIL
Travis Johnson



MAY
Jason Pyle



JUNE
Mark Geiger



JULY
Joe Noceti



AUGUST
Rene Carrera



SEPTEMBER
Doug Ferguson



OCTOBER
Chuck Torres



NOVEMBER
Dan Bangle



DECEMBER
Gary Lilly

C M F R

Active Leadership

Department wide growth, continued professional development and succession planning through all ranks and divisions:

- The Costa Mesa Fire & Rescue Honor Guard - Plays an incredible role for the department, the city, the region and statewide fire service. The incredible members of this elite team selflessly volunteer their time for the betterment of the fire service and the community we all serve. CMFR Honor Guard Members include: Engineers Mike Barnes, John Brock, Dave Kearley and Scott Purcell; Fire Captains Rob Gagne, Mike Hurd, Fred McDowell and Brent Turner; and Battalion Chief Chris Coates. The active leadership by example shown by this group is in a category all its own!
- The Costa Mesa Explorer Program – Post 400 remains one of the premier youth programs of its kind in the region and statewide. Previously led by Fire Captain Rob Gagne and now led by Fire Captains Eliasar Maldonado and Steve Cathey. The success of the program can be seen in the many firefighters serving throughout the state who were part of Costa Mesa Fire Explorer Post 400.
- Peer Support Team and Fire Chaplain Programs – Compassion and active leadership meet here. Program leads, Captains Mike Ruhl (Peer Support Lead) and Kevin Reddy (Chaplain Lead), BC Chris Coates (Program Management), and Peer Support Team Members Engineer Don Soldan and Firefighter/Paramedic Chad Pregizer.
- Fire Chief Dan Stefano - Elected and sworn in as the President of the California Fire Chiefs Association (the first in history from Costa Mesa and the first in over 20 years from Orange County), served a second term as the President of the Orange County Fire Chiefs Association and served as the Immediate Past President of the League of California Cities Fire Chiefs.
- Division Chief Jason Pyle - Served on the League of California Cities Environmental Quality Policy Committee and served as the Past President of the Orange County Fire Chiefs' Operations Chiefs Section.
- Battalion Chief Bill Kershaw – Served as a member on one of the State's Fire & Rescue Incident Management Teams and served as our lead to the OCIAC as our Terrorism Liaison Officer.
- Battalion Chief Tim Vasin – Served as a regional representative to the Orange County Urban Area Working Group (UAWG) & Urban Area Security Initiative (UASI) and also serves as our representative to the Orange County Fire Chiefs Arson Task Force.
- Battalion Chief Chris Coates – Served as the President of the California Fire Chiefs Association's Training Officers section and has successfully completed over half of the National Fire Academy's four-year Executive Fire Officer Program, the premier Executive Fire Officer Program in the Nation.
- Fire Marshal Jon Neal – Served a second term as the President of the Orange County Fire Chiefs' Fire Marshals section and is working on advanced technical training.
- Fire Captain Joe Noceti – Served as Vice President of the Orange County Fire Chiefs' Training Officers section and successfully completed the Orange County Leadership Tomorrow Program.
- EMS Coordinator Larry Grihalva – Served as a lead to the Orange County Fire Chiefs EMS Section, the EMS Advisory Committee to the Orange County EMS Agency and he served as one of the legal advisors on EMS to the Orange County Fire Chiefs and the California Fire Chiefs.
- Community Education Specialist Brenda Emrick – Continued to serve as a local, regional, statewide, and international subject matter expert and ambassador for CERT, including her role in serving as a National, State and Orange County CERT Instructor Trainer, National CERT Association Professional Development Training Coordinator, CERT Mutual Aid Program Training Committee Lead and as the Orange County Citizen Corps CERT Representative.
- Management Analyst Kristin Stevens – Successfully completed the Orange County Leadership Tomorrow Program and is actively preparing to begin her work for a second post-graduate degree.
- Executive Assistant Lora Ross serves as a lead for the Orange County Fire Services Executive Assistants and is a member of the California Fire Chiefs - Fire Services Administrative Services section.
- A notable number of CMFR personnel have completed formal degrees and/or are actively working on advancing their formal education, technical skill sets, and leadership training.
- A number of CMFR personnel continue to generously teach, coach, mentor, and train the next generation of prospective fire, rescue, and emergency service professionals, both on-duty and off-duty.



2021

KEY GOALS

- Continue to play a key leadership role with managing COVID, specifically as it relates to supporting the vaccination distribution and economic recovery efforts.
- Continue to provide service to the community at the highest level with emphasis of serving with Respect, Integrity and Compassion.
- Initiate process for departments new 5-year strategic plan or strategic direction, that is thoughtfully in alignment with City Council and City's strategic plan.
- Fill vacant positions; firefighter ranks and community risk reduction staff.
- Create a direct nexus between cost recovery revenue programs and expenditures, so a portion of the cost recovery revenue goes back to support the expenditures needed for proper running of the program; i.e. Safety and Health account and the departments Ambulance Operator Program.
- Strengthen external communication efforts amongst Fire, PD and City communication teams, for clear, concise and uniformed messaging across all channels.
- Heighten our continued community engagement efforts through enhanced volunteer capacity of CERT and Fire Corps by 5%.
- Continue to develop and implement innovative solutions for Community Risk Reduction community outreach and code enforcement.
- Continue to explore and evaluate innovative solutions to service, delivery and cost recovery opportunities.
- Continued emphasis on interdepartmental relationships with our internal and external stakeholders.



RESPECT

INTEGRITY

COMPASSION







be like **IRON MAN** 2445 **MIKE**

